

CHURINGA MEDICAL CENTRE

**465 MOUNT DANDENONG ROAD
KILSYTH 3137**

**PH : 9722 9888
FAX : 9722 9933**

STAFF AT THIS PRACTICE

All the doctors in this practice have satisfied the training requirements of the Royal Australian College of General Practitioners. We have a commitment to general practice and to continuing education. All patient consultations and medical records are kept strictly confidential.

Dr. Victor Chang Graduated from Monash University with honours in 1987. Completed a GradDip Family Medicine in 1994 and obtained his FRACGP in 1996.

Dr. Segar Sandrasegaram Graduated from the University of Melbourne in 1972. Became a resident at Royal Brisbane Hospital before spending time as a medical officer in Malaysia. He then spent two years as a Anaesthetics Registrar in Melbourne before returning to Malaysia in 1979 to practice both in his own general practice and anaesthetics. Segar returned to Melbourne in 1984 where he has continued to work as a full time G.P.

Dr. Aparajita (Zita) Changkakoti Graduated in 1992, passed her AMC exam in 1994 and obtained her FRACGP in 2001. She joined the Churinga Medical Centre in 1995 working part time before extending to a full time capacity. She has a special interest in Women's Health issues and Paediatrics.

Dr. Savina De Gleria Graduated from Monash University in 1985 and then worked in Ballarat until 1992 when she moved to St Arnaud to practice as a General Practitioner until 1994. Savina then spent a year at St John of God in Ballarat until she returned to Melbourne in 1996 and commenced working at the Churinga Medical Centre. She has special interests in Paediatrics and Women's Health.

Dr. Kate Moffat Graduated from the University of Melbourne in 1987. Experienced general practitioner with special interest in women's health.

Dr. Wilson Chong Graduated from Monash University in 2009 and obtained his FRACGP in 2016. He has experience in various tertiary settings including emergency, ICU and anaesthetics and is interested in all aspects of General Practice, particularly preventative health care, chronic disease management, men's health and children's health. In his spare time, he enjoys the gym, hiking, reading and strategy board games.

Practice Manager, Clinic Nurse & Receptionists

Tracey, Christine, Dianne, Kerri, Tiffany and Kira are all highly experienced receptionists. Tracey Groenewald is the Practice Manager and all our staff are only too happy to help with any queries. Our doctors are assisted by our clinic nurses, Amanda Porritt, Margaret Lasslett and Karen Ward.

HOOURS OF OPERATION

Monday	8.00 am to 6.00pm
Tuesday	8.00 am to 6.00pm
Wednesday	8.00 am to 6.00pm
Thursday	8.00am to 6.00pm
Friday	8.00am to 6.00pm
Saturday	8.30am to 12.00pm
Sunday	CLOSED

Our clinic operates on an appointment system. The standard appointment time is 10-15 minutes. If you require a longer consultation or if you are having a pap smear or procedure performed, please inform the receptionist so we can allocate the appropriate amount of time for you.

FEES

This is a private practice and payment is expected on the day of consultation. The usual out of pocket expense for a GP visit is approx \$25 - \$35 depending on the type of consultation. Procedures may incur a greater out of pocket expense. Children under 16 years of age will all be bulk billed. The clinic provides a bulk billing facility for Centrelink Pension and Health Care Card Holders card holders. People who do not bring in a **valid** card will be billed privately. Babies not registered with Medicare will be billed privately. Please do not hesitate to ask for the fees associated with seeing Psychologists or Physiotherapist.

Saturday Morning Billing - All patients over the age of 16 will be billed privately on a Saturday morning. We do not recognize pension or health care cards on Saturdays.

SERVICES AVAILABLE

Check ups, family planning, pap smears, pregnancy tests, B.P. monitoring, heart check, counselling, vaccination (both children and travel), minor surgery, stitching cuts, removal of moles and sunspots, liquid nitrogen freezing therapy for sun spots and warts, nutritional advice, industrial medical advice and consultation, sports medicine and skin checks.

RESULTS FOLLOW UP

It is policy of this practice that all patients return to the practice for all results unless directed otherwise by the Doctor. Follow up appointments are usually made for patients at the time of initial consultation. All privacy procedures are adhered to when dealing with all patient's information.

Patients with clinically significant results are placed on the recall list. A total of three phone calls are made in an attempt to contact the patient, if unsuccessful a letter is sent to the patient's home address by registered mail.

PATIENT FEEDBACK : PRAISE OR COMPLAINTS

If you are unhappy with any aspect of your care you receive from this practice, we are keen to know about it. Please feel free to talk to your doctor, practice manager or receptionist about any problems you have within the service we provide. We believe that problems are best dealt within the practice. However, if you feel there is a problem you wish to take up outside, you may prefer to contact the :- Health Service Commissioner, 10th Floor, 55 Swanston Street, Melbourne 3000. Ph (03) 9655 5200, Freecall 1800 136 066, Fax (03) 9655 5219.

AFTER HOURS

My Home GP – Bulk billed After Hours Home Visiting Doctors 24/7 Phone Support.- For problems that require urgent medical attention or home visits. **Phone 1300 968 737**. Information relating to these clinics is automatically sent to the surgery the next day. A recorded message with all the after hours information is available by telephoning the practice on 9722 9888.

TELEPHONING YOUR DOCTOR

The doctors **may** be able to take phone calls relating to health problems if urgent, if not the doctor will ring you back when free.

REPEAT PRESCRIPTIONS AND REFERRALS

It is a policy of the clinic that all patients are required to make an appointment to see a doctor to obtain either a referral or prescription.

FACILITIES FOR PEOPLE WITH A DISABILITY

Wheelchair access is available. Please discuss any special needs with the receptionist or your doctor.

SPECIAL SERVICES

PSYCHOLOGIST Marisa Abate Works Tuesday, Wednesday, Thursday

CLINICAL PSYCHOLOGIST Yogeeta Kiran works Tuesday, Friday and Saturday mornings

MENTAL HEALTH SOCIAL WORKER Maureen Sloan offers counselling on a Monday

PHYSIOTHERAPY Hesham Azer consults Monday, Wednesday & Friday afternoons.

PATHOLOGY Dorevitch Pathology operate from 9.00am – 4.00pm Monday – Friday

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